



# PlanDesign+ FAQ

## What is PlanDesign+?

A combined offering from Unified Group Services and Healthcare Bluebook that offers a reduced or waived deductible and financial reward for going Green. When members shop for care and have their procedure done at a high-quality and/or lower-cost facility they are eligible for this benefit.

## How does a member qualify for the enhanced benefit & reward?

**Step 1** - Members need to use Healthcare Bluebook to shop for a procedure prior to having the procedure completed. Members can shop with Healthcare Bluebook any of the following ways:

- Login and search the Healthcare Bluebook website
- Login and search the Healthcare Bluebook mobile app
- Call Healthcare Bluebook member services at 1-800-341-0504
- Contact Healthcare Bluebook member services via the support form.

**Step 2** - Use a Fair Price™ (green-rated) facility

## What if someone is already scheduled at a Fair Price (green) facility?

Members still need to complete a search or engage with Bluebook via one of the forms listed above before receiving the service in order to qualify.

## What happens if a member on PlanDesign+ hits their max OOP level? Is there still an incentive for them to shop?

Yes, members can still earn financial rewards even if they hit their max OOP.

## What procedures are included for PlanDesign+?

For a full list of procedures that are covered under the program login to Healthcare Bluebook and click the rewards tab at the top of the page. This includes a full list of all services included in the program.

*Who should I contact if I have additional questions?*

**Krissy Rogers**

Business Development Representative

KRogers@UnifiedGrp.com

765-608-6680